1.1 Reference (TOR) and Responsibilities

- 1.1.1 Provide policy and governance oversight in management, and growth of the Center;
- 1.1.2 Guide, monitor and review the performance of the Center's head who shall be empowered with proper delegation of powers;
- 1.1.3 Approve annual budgets to ensure the availability of adequate financial resources;
- 1.1.4 Ensure timely and reliable weather, hydrology and climate information services;
- 1.1.5 Facilitate open, inclusive discussions amongst the government, academic and private sectors on pressing issues facing the weather, water and climate services;
- 1.1.6 Establish institutional mechanisms to advance cross-sectoral and multidisciplinary partnerships in research and innovations in generating best practices/technologies in the light of changing climate.

1.2 Specific Terms of Reference:

- 1.2.1 The GB shall review reports from the Center's Administration and constituted bodies, and report to the Cabinet;
- 1.2.2 The GB shall facilitate formulation of policy as well as provide policy advisory and guidance to the management of the Center;
- 1.2.3 The GB, in consultation with the relevant sectors, shall approve the Center's annual and five-year plans and programs.
- 1.2.4 The GB shall ensure that the Center functions and operates within the purview of existing legislations, policies and regulations;

- 1.2.5 The GB shall enter into Annual Performance Agreement (APA) with the Head of NCHM, review and report to the Government;
- 1.2.6 The GB shall ensure financial and human resource requirements of the Center through adequate government resource allocation and facilitate external support for the Center;
- 1.2.7 The GB may establish organizational linkages as needed to strengthen services development and delivery and enforce coordination and cooperation among the partners and stakeholders
- 1.2.8 The GB shall elect its Chairman and shall also determine the terms and tenure of the Board and its sub-committees.
- 1.2.9 The GB shall facilitate national, regional and international institutional linkages and collaborations.

1.3 Power and Exception of the Governing Board

- 1.3.1 Rule on appeals against the results of any assessments
- 1.3.2 Review the structure and mandate of the GB against changing needs and make changes as necessary;
- 1.3.3 The Governing Board has no obligations in respect of claims on the Center;
- 1.3.4 In exercising its responsibility for performance of governance, the Governing Board's decisions shall not be called into question by the Center.

1.4 Rules of Conduct of Governing Board

1.4.1 The Governing Board (GB) has overall responsibility for the governance and performance of National Center for Hydrology and Meteorology (NCHM);

- 1.4.2 The Board shall meet at least twice a year, extraordinary meetings may be held if required, and where agreed by the Chairperson.
- 1.4.3 The Governing Board shall ensure that a balanced representation of all interests are met, and the resolutions adopted by a simple majority vote provided the meeting fulfil a quorum of two third of voting members.
- 1.4.4 The Chairperson of the GB shall not vote on normal resolutions. In the case of a tie vote the Chairperson shall be entitled to a casting vote.
- 1.4.5 Members of the Board shall be invited, at each meeting, to divulge any conflict of interest on the agenda subjects and, at the Chairperson's discretion, stay or recuse.
- 1.4.6 Members of the Governing Board may resign at any time by giving notice in writing.

1.5 Duties and Responsibilities of Individual Members of the Board

1.5.1 The Governing Board (GB) has overall responsibility for the governance and performance of National Center for Hydrology and Meteorology (NCHM);

- 1.5.2 All GB members have a fiduciary duty towards NCHM putting aside their individual organizational interests;
- 1.5.3 Contribute to the formulation of policy matters relating to the operation of NCHM;
- 1.5.4 Have an overview of the implementation of policy relating to the Center's mandate and functions including financial situation;
- 1.5.5 Involve in ad-hoc or existing committees/panels as may be required from time to time;
- 1.5.6 Ensure regular communication and feedback to/from their affiliations on all non-confidential matters\
- 1.5.7 Promote NCHM's services to potentially interested parties;
- 1.5.8 Advise the GB when any changes occur in their circumstances such as employment, membership of Associations or nominating bodies that may affect their eligibility to serve as a GB member;
- 1.5.9 Notify the GB of any reasons affecting his/her ability to serve the GB.
- 1.5.10 Impart to the GB of any information that may be useful in the running of NCHM;
- 1.5.11 Attend meetings with the Accreditation Authorities as and when required by the GB;
- 1.5.12 Contribute to the setting of agenda for the Board;
- 1.5.13 Attend all scheduled GB meetings and to be available for ad-hoc meetings with reasonable notice;
- 1.5.14 To ensure the policies and practices of NCHM comply with the requirements of the government procedures in effect;

- 1.5.15 Elect the Chairman of the Board;
- 1.5.16 Make themselves aware of their individual roles and the roles of the GB to ensure impartiality for NCHM and its operations.

1.6 Duties and responsibilities of the Chairman and members

- 1.6.1 Members of the Governing Board may resign at any time by giving notice in writing.
- 1.6.2 Manage the process of changes to the GB membership;
- 1.6.3 In concert with the Center Management, to schedule, arrange and chair meetings of the GB;
- 1.6.4 Agree on the agenda for all GB meetings;
- 1.6.5 Receive and distribute information regarding membership and composition of the GB;
- 1.6.6 Ensure that the GB composition complies with stated policy, Terms of Reference and accreditation requirements, and in particular with the need for impartiality and independence;
- 1.6.7 Oversee complaints and grievances

1.7 Appeals Panel (ad hoc)

The appeals panel is formed when required to provide an impartial and objective platform for hearing appeals.

1.7.1 Composition

- 1.7.1.1 The panel shall consist of at least three people; two of which shall be GB members and one of which shall be nominated as Chairman by the Chairman of the GB.
- 1.7.1.2 The panel shall have the necessary competence available to hear the subject of the appeal

- 1.7.1.3 Panel members may be selected only from persons who have not been involved in the decisions under appeal.
- 1.7.1.4 Panel may appoint additional members with relevant expertise if the need arises.
- 1.7.1.5 Decisions are made on a majority voting basis; the chairman of the appeals panel shall not vote except during a tie.
- 1.7.2 Responsibilities
- 1.7.2.1 Ensure that all appeals are heard in accordance with the requirements of the Laws in force.
- 1.7.3 Reporting Mechanism
- 1.7.3.1 The appeals panel decisions are documented and reported to the Governing Board

1.8 Complaints Panel

Any complaint that cannot be dealt with by the Center shall be dealt with by the Complaints Panel. The panel will provide an impartial and objective platform for hearing complaints.

- 1.8.1 Composition
- 1.8.1.1 The panel shall consist of at least three people; one of whom must be a GB member;
- 1.8.1.2 The panel will elect the Chairman;
- 1.8.1.3 The panel shall have the necessary competence available to hear the subject of the complaint;
- 1.8.1.4 The complaints panel members may be selected only from persons who are not involved in the subject matter under complaint;

1.8.1.5 The complaints panel may co-opt expertise if the need arises. Any co-opted person may not vote. Decisions are made on a majority voting basis; the Chairman of the complaints panel does not have a vote with the exception of a tied result when he has the casting vote.

1.8.2 Responsibilities

To ensure that all complaints are heard in accordance with the statutory procedures